# NATIONAL RAIL STEP FREE ACCESS MAP

DESIGN BY A. T McCLUSKEY

## SOUTH-WEST

#### KEY TO SYMBOLS

NATIONAL RAIL SERVICE (OVERGROUND SERVICES ALSO INCLUDED)

- ACCESSIBLE STATION
- STATION ACCESSIBLE IN DIRECTION SHOWN ONLY

  ! INTERCHANGE ONLY THERE IS NO STEP FREE ACCESS OFF THE STATION SITE,
  HOWEVER IT IS POSSIBLE TO CHANGE TRAINS HERE
- STATION(S) CONNECTED
- STEP FREE ACCESS AT THIS STATION IS ONLY AVAILABLE TO THE PLATFORMS INDICATED

  NO STEP FREE INTERCHANGE AVAILABLE WITHIN 400M

  STEP FREE INTERCHANGE AT THIS STATION REQUIRES THE USE OF A LEVEL CROSSING OR BARROW CROSSING

  THIS MAY REQUIRE STAFF ASSISTANCE, PLEASE CHECK NATIONAL RAIL ENQUIRES FOR MORE INFORMATION

  A ASSISTANCE MAY BE REQUIRED THIS IS USUALLY DUE TO A STEEP RAMP OR KERB, BUT SHOULD BE POSSIBLE WITH ASSISTANCE
- ⊗ EXTREMELY LIMITED SERVICE TO THIS STATION
- STATION IS STAFFED PART TIME PLEASE CHECK OPENING HOURS
  STATION IS STAFFED THROUGHOUT THE DAY STAFF AVAILABLE 07:00 21:00 AT MINIMUM
  ★ THIS STATION IS A REQUEST STOP
- WHEELCHAIRS AVAILABLE TO BORROW
  OF ACCESSIBLE TOILET AVAILABLE
- NATIONAL KEY TOILET AVAILABLE A RADAR KEY IS REQUIRED FOR ACCESS

  PARKING AVAILABLE CAR PARK MAY NOT BE OWNED BY THE RAILWAY COMPANY.
  YOU MAY BE CHARGED FOR PARKING.

  PACCESSIBLE PARKING AVAILABLE PLEASE NOTE, THERE MAY BE AS FEW AS ONE ACCESSIBLE PARKING SPACE AVAILABLE. PLEASE CHECK AVAILABILITY.

#### NOTES

UNFORTUNATLY, SOME STATIONS ARE ONLY ACCESSIBLE DURING THE DAY, THIS IS DUE TO LIFTS NOT BEING OPERATIONAL OUTSIDE OF STAFFED HOURS.
ALTHOUGH MOST TRAINS ARE ACCESSIBLE, SOME OUTDATED ROLLING STOCK MAY BE INACCESSIBLE. PLEASE CHECK WITH YOUR LOCAL OPERATOR FOR DETAILS.
ALL TRAINS ARE ACCESSED VIA A MANUAL BOARDING RAMP, THESE ARE EITHER AVAILABLE AT A STATION OR ON THE TRAIN. STAFF HELP WILL BE REQUIRED TO USE THESE RAMPS.
ONLY FULLY OR PARTIALLY ACCESSIBLE STATION ARE FEATURED ON THIS MAP, ANY STATIONS THAT HAVE NO STEP FREE ACCESS WHATSOEVER HAVE BEEN OMITED.
ALL INFORMATION CORRECT AS OF APRIL 2020.
NO ATTEMPT SHOULD BE MADE TO REPRODUCE OR COPY THIS WORK WITHOUT THE DESIGNER'S PRIOR CONSENT.

VISIT www.grafxcraft.com/atmdesign FOR MORE INFORMATION ABOUT THIS MAP

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QUINTRELL DOWNS

♠ P LOSTWITHIEL

### PASSENGER ASSIST

IT IS RECCOMENDED THAT YOU BOOK AT LEAST 24 HOURS IN ADVANCE OF TRAVELLING, TO ENSURE THAT STAFF WILL BE AVAILABLE TO HELP YOU, PLEASE NOTE THAT TURN UP AND GO SERVICES ARE NOT ALWAYS OFFERED. TO BOOK PASSENGER ASSIST PLEASE:

- CALL FREEPHONE 0800 0223720

- FOR TEXTPHONE/ MINICOM PLEASE USE 0845 60 50 600 - OR VISIT www.disabledpersons-railcard.co.uk/travel-assistance YOU CAN ALSO USE DIRECT CONTACT INFORMATION FOR SPECIFIC TRAIN OPERATING COMPANIES:

TRAIN COMPANY	EMAIL	TELEPHONE	TEXTPHONE/ TYPETALK
CHILTERN RAILWAYS	N/A	03456 005 165	08457 078 051 (TEXTPHONE)
CROSSCOUNTRY	www.crosscountrytrains .co.uk/customer- service/travel- assistance (FORM ON WEBSITE)	0344 811 0125	0344 811 0126 (TEXTPHONE)
GREAT WESTERN RAILWAY	Passenger.assist@GWR.com	08001 971 329	18001 0800 197 1329 (TEXTPHONE)
SOUTH WESTERN RAILWAY	www.southwestern railway.com/ travelling-with-us/ assisted-travel (FORM ON WEBSITE)	0800 528 2100	0800 692 0792 (TEXTPHONE)
SOUTHERN	myjourney@southern railway.com	0800 138 1016	0800 138 1018 (TEXTPHONE)
TRANSPORT FOR WALES	tfwrail.wales/book- assistance-form (FORM ON WEBSITE)	03330 050 501	08457 585 469 (TEXTPHONE)
WEST MIDLANDS RAILWAY	www.westmidlands railway.co.uk/contact -us/book-assisted- travel	0800 024 8998	18001 0800 024 8998 (NEXT GENERATION TEXT)

BERE FERRER

